

COVID-19

WHILE WAITING FOR YOUR TEST RESULT...

You must isolate yourself.

- If you have **symptoms** or have had symptoms within the last few days.
- Ask everyone who lives with you or has sex with you to isolate themselves if you have symptoms and they have never had COVID and have not received any doses of vaccine.
- If you have received an **isolation recommendation** from Public Health or a quarantine officer.

While waiting for results

Usually, you will receive a response by telephone, e-mail or text message (you will be offered the choice at the time of testing depending on your situation) within **24 to 48 hours** of the test. If you do not hear from us after 72 hours, please write to resultats.covid19.ciussse-chus@ssss.gouv.qc.ca.

Announcement of the Results

NEGATIVE OU POSITIVE



A result could be given on the **telephone** or by **e-mail** or by **text message**.

In some cases, you will still be called to reassess your situation.

You must click the link in the text message or e-mail you receive.

They contain important instructions that must be followed!



Check the **junk-mail** folder in your mailbox.

Answer your calls even if your caller ID indicates a **private number**, an **unknown number**, or something else. Public Health might be trying to reach you.

If you have any questions about the virus or the situation in our region, visit santeestrie.qc.ca/covid-19 or call **1 877 644-4545**.

Don't be left with a sense of helplessness in the face of the pandemic. Call **811** (Info-Social, option 2) for referrals to professionals in psychosocial intervention or consult santeestrie.qc.ca/bien-etre.

Thank you for getting tested to protect yourself and others.



Get the leaflet online
with the QR code

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et de services sociaux
de l'Estrie – Centre
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