



Concertation estrienne
contre la maltraitance
des personnes âgées

Charter for well-being of seniors in the Estrie region



WHEREAS elder abuse results in major consequences that negatively impact the quality of life of seniors to a significant degree;

WHEREAS those who work with seniors or spend time with them must make every effort to end abuse and promote the well-being of seniors;

This charter recommends that the actions of people working with seniors or spending time with them be guided by the following principles :

- Strive to provide an environment free from abuse;
- Greet seniors in a personalized manner, respecting their life history, dignity, pace, and individuality;
- Communicate with seniors in a respectful manner, adapting the message and ensuring that they understand what is being communicated to them;
- Encourage seniors to express their needs and wishes;
- Involve seniors in planning and following up on interventions involving them;
- Listen to their changing needs and be open to adjusting the usual practices;
- Support the efforts taken by seniors who are victims of abuse by sharing information with them that will help them make free and informed choices and empower them to act;
- Work with others to provide a safety net in situations of abuse;
- Agree that the concepts of abuse prevention, detection, and intervention be included in training and awareness activities.

I, the undersigned, _____ representative of _____
Name Name of the organization

adheres to the Charter for the Well-being of Seniors.

Signature _____

Signed at _____ on _____